

## What is Child Support?

Child support helps pay for a child's basic needs including food, shelter, clothing and medical care.

### *Did You Know?*

Child support has been shown to reduce the child poverty rate and improve child well-being.

Studies also show that child support has a positive effect on academic achievement.

—Office of Child Support Enforcement,  
*Child Support 101: Child Support Basics*,  
August 2012.

The amount of child support you are ordered to pay is based upon the Indiana Child Support Guidelines. The calculation of support takes into consideration:

- Both parents' incomes;
- The number of overnights the child(ren) spend with each parent;
- Work-related child care and health insurance expenses; and
- Whether either parent supports other children.

The court may also order one or both parents to carry health insurance for the child(ren).

## Resources

Child Support Information  
[childsupport.in.gov](http://childsupport.in.gov)

Find local child support offices  
(County Prosecutors)  
[childsupport.in.gov/county](http://childsupport.in.gov/county)

Child Support Guidelines  
[in.gov/judiciary/childsupport](http://in.gov/judiciary/childsupport)

Parenting Time Guidelines  
[in.gov/judiciary/childsupport](http://in.gov/judiciary/childsupport)

Indiana Parenting Time HelpLine  
Monday thru Friday, 11:00 AM – 6:00 PM (ET)  
(844) 836-0003  
[PTHelpline@dcs.in.gov](mailto:PTHelpline@dcs.in.gov)

Legal Help  
Indiana Bar Association  
(317) 639-5465  
[indianalegalservices.org](http://indianalegalservices.org)  
[in.gov/judiciary/selfservice](http://in.gov/judiciary/selfservice)

Kidsline  
Monday thru Friday, 7:00 AM – 6:00 PM (ET)  
(800) 840-8757



Indiana Child Support Bureau  
in partnership with Indiana's  
Prosecutors and Clerks.

Indiana Title IV-D Child Support Program

## Ways to Pay Child Support



This brochure explains how to make child support payments and answers frequently asked questions about child support.

*Family focused. Family centered.*

## Four Easy Ways to Pay

1

### Check or Money Order

Mail Payments to:

Indiana State Central Collection Unit  
(INSCCU)  
PO Box 7130  
Indianapolis, IN 46207-7130

Include your ISETS case number and custodial party name. (Do not send cash.)

2

### Credit or Debit Card

- Pay at *Childsupportbillpay.com/Indiana*
- Or call 1-866-972-9427  
Fees may apply.

3

### Cash

- Pay at the County Clerk's Office or
- Select retail locations. Fees may apply.

⇒ **MoneyGram** outlets, including **Walmart** and **CVS**.

Visit *Moneygram.com/locations*

⇒ **PayNearMe** outlets, including **Family Dollar**, **CVS**, and **Casey General** stores.

Visit *paynearme.com/locations*

4

### Income Withholding Order

An income withholding order (IWO) is an order to your employer or anyone else who pays you income (even as an independent contractor) to deduct child support from your paycheck. This is the most reliable and convenient way for you to pay child support.

Contact the child support office, the court, or your attorney, to have an IWO sent to your employer.

## Frequently Asked Questions

### What is the difference between current child support and child support arrears (past due child support)?

Current child support is the amount of money that a person is supposed to pay on a regular basis. In Indiana, child support is typically ordered to be paid weekly or bi-weekly. Child support arrears are amounts that are past due.

### My new employer hasn't started taking my child support out of my paycheck yet. Do I wait to pay until the income withholding starts?

No. It is always your responsibility to make sure your child support is paid on time until the child support payments start coming out of your paycheck.

### How can I find out if a child support payment was received?

Contact the Kidslines at (800) 840-8757.

### How does bankruptcy affect a child support obligation?

Child support is not dischargeable through a bankruptcy proceeding. For additional information on how bankruptcy affects child support obligations, consult a bankruptcy attorney.

### My driver's license was suspended for non-payment of child support. How can I get my license reinstated?

Contact your county child support office to make payment arrangements.

### I was sent a letter telling me that I owe an Annual Support Fee. What is this?

The Annual Support Fee (ASFE), sometimes referred to as a docket fee, is a once-a-year administrative fee for processing child support payments. The fee is required by law.

### Can I stop making child support payments if the other parent does not let me see my child?

No. Child support and parenting time are two separate issues, and they are equally important. For information on how to get a Parenting Time order, or enforce one, contact the Indiana Parenting Time Helpline. (See back panel for contact information.)

### Why can't I pay support directly to the other parent?

Paying support the way the court orders creates a record of payments. Payments made directly may be considered a gift. If the payment is considered a gift, the parent may not get credit towards child support.

For more information, visit [childsupport.in.gov/pay](http://childsupport.in.gov/pay).